



CWLP WATER HEATER REBATE APPLICATION

The online Water Heater Rebate Application can either be (a) filled in online then printed out or (b) printed out and then filled in by hand. The application **cannot** be submitted electronically.

The application must be accompanied by a detailed sales receipt.

Return the completed application by mail or in person to:
CWLP Energy Services Office
1008 E. Miller Street
Springfield, IL 62702



City Water, Light & Power's RESIDENTIAL WATER HEATER REBATE APPLICATION

1. Complete, sign and return the application within one year of installation date.
2. A sales receipt containing the brand name, model number, purchase/installation date, and price of the electric water heater must accompany the application.
3. Return the application to the CWLP Energy Services Office (1008 E. Miller Street, Springfield, IL 62702) within one year.
4. Your rebate will be applied as a credit to your CWLP bill. If the CWLP account is more than 33-days past due, CWLP reserves the right to withhold rebate amount until all past due amounts are paid.



CUSTOMER INFORMATION: (Please type or print clearly.)

Name: _____ Day Phone: _____

Installation Address (Include Zip Code): _____

Mailing Address (If different from above): _____

REQUIRED: CWLP ELECTRIC ACCOUNT # _____

Installed in (check only one): New Construction Existing Building

Purchased From: _____ Date Purchased: _____

Installed by: _____ Date Installed: _____

New Water Heater Type: Conventional Electric Tank Water Heater Hybrid Water Heater

Is this Water Heater connect to a Geothermal Heat Pump?: YES NO

PLEASE COMPLETE THE INFORMATION BELOW FOR EACH UNIT PURCHASED.

	Manufacturer	MODEL #	TANK SIZE (GALLONS)	WATTAGE	ENERGY FACTOR
Unit #1					
Unit #2					

Old/replaced water heater: Natural Gas/Propane Electric Model # _____

Why did you decide to purchase an Electric Water Heater? _____

Did the rebate encourage you to purchase a more efficient model? YES NO

How did you hear about the rebate? _____

Your signature is verification that you have read and agree to the Terms & Conditions on the back of this application and affirm that the information provided is correct.

X _____ Date

Customer Signature

Date

FOR OFFICE USE ONLY

REBATE : _____
ACCOUNT # : _____
NOTES : _____

AHRI # : _____
DB/ID : _____

DATE VERIFIED : _____
RATE : _____

CWLP's WATER HEATER Rebate Program Terms & Conditions

1. Eligibility: CWLP will provide rebates in the form of bill credits to eligible customers (defined below) for the purchase and installation of qualifying electric water heaters, subject to these Terms and Conditions. **a) Qualifying** electric water heaters defined as having either conventional electric resistance heating elements or electric heat pump hybrid water heaters with tank sizes between 30 to 80 gallons. Equipment must be new, covered by warranty and installed in accordance with city building codes. **b) Conventional** electric water heaters must meet minimum Federal Efficiency standards; hybrid heat pump water heaters must meet a Energy Factor (EF) of 2.0 or higher. **c) Ineligible** products include, but are not limited to all natural gas or propane fueled water heaters and tankless models. CWLP reserves the right to determine final eligibility of any and all products used for water heating purposes. **d) Eligible** customers are directly metered residential electric customers of CWLP who fall under Rate 30, 31, 32, 33, 34, 35, 36 and 37 with no account past due more than 33 days. CWLP Rebates are awarded to eligible customers only for qualifying electric water heaters that are installed in residences at the location identified on this application. Applicants are ultimately responsible for compliance with all Terms and Conditions.

2. POST-INSTALLATION VERIFICATION: CWLP reserves the right to inspect any water installation for which a rebate application is submitted. Applicant must comply with verification request or he/she will forfeit eligibility for any rebate(s) under this program.

3. REBATE AMOUNTS: **a) Rebate** amounts for electric water heaters are as follows: CONVENTIONAL ELECTRIC RESISTANCE MODELS will receive \$200 per water heater with a maximum rebate allowed of \$400 per account number (i.e. per address), ELECTRIC HYBRID HEAT PUMP WATER HEATERS will receive \$400 per water heater with a maximum rebate allowed of \$800 per account number (i.e. per address.) **b) In** the case of replacement; **conventional electric resistance water heaters are eligible for a rebate only when a gas or propane water heater is being replaced.** Hybrid heat pump water heaters are eligible for a rebate regardless of whether the existing unit being replaced is either a gas or electric model.

4. PRODUCT COST: The customer must provide copies of all invoices or other reasonable documentation providing verification of the

quantities and pre-tax costs of purchasing and installing qualifying electric water heater(s).

5. REBATE PAYMENT: **a) Applications** for rebate should be accompanied by documentation verifying purchase date, installation date, manufacturer, model numbers and cost of equipment. Applications must be received CWLP within 1 year of the installation date. Applications cannot be submitted until installation of new unit is completed.

6. PROGRAM CHANGES/ CANCELLATION: **a) CWLP** may change the program requirements, rebates, or Terms & Conditions at any time without notice, including suspending acceptance of rebate applications or terminating the program. CWLP is not obligated to approve any submitted rebate application that may result in CWLP exceeding the program budget. **b) Submission** of a completed rebate application does not guarantee the customer a rebate. **c) rebates** under this CWLP program are offered on a first-come, first-serve basis and are subject to project and customer eligibility as outlined in these Terms and Conditions, and the availability of funds.

7. PUBLICITY OF CUSTOMER PARTICIPATION: CWLP may wish to publicize information relating to customer participation in the program, including such data as projected energy savings and rebate amount. CWLP will make all efforts to obtain customer permission before making such information public.

8. LIMITATION OF LIABILITY AND INDEMNIFICATION: **a) CWLP** liability under this rebate application will be limited to the rebate amounts specified on this rebate application. CWLP shall not be liable to the customer for any special, indirect, consequential or incidental damages or for any damages in tort (including negligence) caused by any activities associated with this rebate application. By participating in this program, Customer agrees to waive any claims and fully releases CWLP from any damages of any kind. **b) Customer** hereby irrevocably and unconditionally waives any right such party may have to a trial by jury or to initiate or become a party to any class action claims in respect of any action, suit or proceeding directly or indirectly arising out of or relating to this application or the transactions contemplated by this application. **c) The** Customer shall protect, indemnify, and hold harmless CWLP from and against all liabilities, losses, claims, damages, judgments, penalties, causes of action, costs and expenses

(including, without limitation, attorney's fees and expenses) incurred by or assessed against CWLP arising out of or relating to the performance of this rebate application.

9. NO WARRANTIES: **a) CWLP** does not endorse, guarantee, or warrant any particular manufacturer or product, and it provides no warranties, expressed or implied, including any implied warranty of merchantability or implied warranty of fitness for any product or services. CWLP is not liable or responsible for any act or omission of any contractor. The customer's reliance on warranties is limited to any warranties that may be provided by contractors, vendors, etc. **b) CWLP** is not responsible for verifying that the installation of the electric water heater(s) is proper or complies with any particular laws, codes, or industry standards. CWLP does not make any representations of any kind regarding the results to be achieved by the installed qualifying insulation products or the adequacy or safety of such measures.

10. CUSTOMER MUST PAY ALL TAXES: Rebates received by the customer under this rebate program may be taxable by the federal, state, and local government. The customer is responsible for declaring and paying all such taxes.

11. MISCELLANEOUS: **a) The** entire agreement between the customer and CWLP is composed of a signed rebate application and these Terms and Conditions. **b) Paragraph** headings are for the convenience of the parties only and are not to be construed as part of these Terms and Conditions. **c) The** Customer acknowledges that the only individuals authorized to bind CWLP under this water heater rebate program are CWLP staff. **d) If** any provision of the Terms and Conditions is deemed invalid by any court or administrative body having jurisdiction, such ruling shall not invalidate any other provision, and the remaining Terms and Conditions shall remain in full force and effect in accordance with their terms. **e) If** a dispute arises out of, or relates to this application, or the breach thereof, the dispute will be settled through negotiation. Otherwise, resolution of disputes concerning these Terms and Conditions, or any other requirement of this application or condition of rebate, resolution will be governed in all respects by the laws, statutes, and regulations of the State of Illinois. **f) Customer** shall not assign any rights it may have under this rebate application without the prior written consent of CWLP. Any assignment in violation hereof shall be deemed null and void.