



City of Springfield

is seeking applications for

Enterprise Resources Supervisor

Department: The Office of Public Utilities

Division: Information Systems Division

Final Date to Apply: 9/03/2026 at 5:59 PM CST,
Open to internal applicants only

Work Location: Municipal Center West

Starting Salary: \$75,432.17- \$103,777.24

Work Hours: Monday – Friday, 8:00 a.m. - 4:30 p.m.

Union: N/A

In this role you will:

- Work with Enterprise Systems' representatives and other technical support services to help diagnose, fix, and prevent any and all Enterprise System issues.
- Lead investigative and technical support for business units, including software vendor's technical support teams when needed.
- Work as a Lead team member for the implementation of system modifications and expansions, new systems, and releases.
- Audit and maintain security roles and access to the Enterprise system in compliance with HIPAA rules and regulations
- Implement and support appropriate tools that allow for daily monitoring of systems, timely and appropriate response to alarms, and system tuning.
- Participate in on-call support rotation outside of normal business hours.

Qualifications:

Knowledge, skill, and mental development equivalent to four years of college or five years of hands-on experience in enterprise-level software solutions and report-building/support experience, including user security and job plan operations. Familiarity with Enterprise-level software solutions, including but not limited to CGI Advantage (FIN/HRM/ADM/PB), Maximo, MS SQL Server, City Works, Advance CIS, and Asset Works preferred. **Preference for employment in all positions with the city shall be given to applicants who are full-time city residents.**

Benefits:

- Deferred Compensation
- Pension Plan
- Health, Dental, Vision, and Life Insurance
- Free Health Clinic
- Up to 14 paid holidays
- 4 weeks paid parental leave
- 12 paid sick days annually
- Tuition Reimbursement
- 10-25 paid vacation days, based on years of service

If assistance in applying is required, please notify the Office of Human Resources
at 217-789-2446 or humanresources@springfield.il.us